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Presentations: Overcoming 4 Main Challenges



Fantastic new concept/product/technological advance

Sell the idea
Sell your company
Sell your passion
Sell your brand



Challenges to presenters

- 1. Organization: What do I include/exclude?
- 2. Language: What words should I use?
- 3. Delivery: How do I say it best?
- 4. Visual Aids: What supports my message best?



1) Organization: YOU are in control of content

- 1. What should you include?
 - 1. Greeting, introduction of topic, outline of main parts.
 - 2. The story behind the product/technology/concept.
 - 1. What is it? (Description and features)
 - 2. When did you develop it?
 - 3. Why do we need it? (benefits)
 - 4. Where do we use it?
 - 3. The conclusion.
 - 1. The climax of your information; everything builds up to this
 - 2. Restate the slogan or core value of the concept



1.1) Example: Greet, introduce, outline

- Good afternoon ladies and gentlemen, I'm Chris Schorr, Coordinator of the English Language Program at ITI Kaohsiung.
- ▶ This afternoon I'd like to give you an overview of the major challenges that businesspeople face when giving sales presentations.
- ▶ I'll be covering 4 categories of challenges, and give some advice on how to deal with these.



- (Advice: you don't need to use every sentence your presentation teacher gave you);
- You're a decision-maker; you can get to the point

2) Language challenges

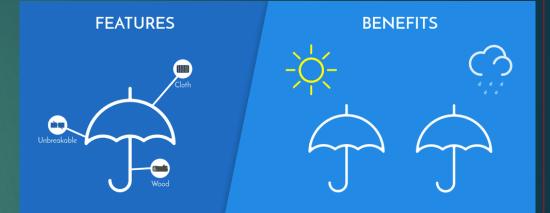
Signposting language: You HAVE to tell your audience what is coming next,

or remind them of key information.

- Signal the next part
 - ▶ Next, I'll show you
 - ▶ In the next section, we'll look at
 - ▶ Now, let's look at...
- ► Conclude/finish the section
 - Use standard language: That covers our manufacturing process
 - ▶ Use a summarizing statement: So, you can clearly see our manufacturing strength.
- ▶ Emphasize key words in sentences:
 - ▶ We have a GREAT design team, and FANTASTIC technology partners.

2.1) Sentence structure

- ▶ Key information: Keep your sentences/ideas concise
 - ▶ Easier to remember;
 - Easier to choose stressed/key words
- ▶ Use 1-2 or 1-2-3 structure: feature-benefit
 - ▶ With our chemical-free spray, it is safe to use on any surface (F-B)
 - ► The process only takes 2 minutes, which means you can use it very quickly (F-B)
 - ▶ We didn't just create a device, we also set up a product ecosystem, so users have an all-in-one experience (F-F-B)
- Conversational language (longer sentences): good for connecting with the audience, showing your comfort and confidence



2.2): Pronunciation advice

- Warm up: stretch your mouth,
- ▶ Words words in phrases phrases in thought groups.
 - ▶ You need to update the price; it takes time; it also costs money.
 - ▶Update update the price you need to update the price
 - ▶ It takes it takes time
 - ▶Costs costs money it also costs money
- Pause after word groups; let your audience take in what you said
- Stress the key words
- ▶ Identify the important words: parts, materials, processes. Get it right.
- ▶ Rehearse, record yourself, focus on accuracy, build muscle memory



3) Delivery: Connect with your audience

- Know your audience: how technical should you be? Jargon can kill.
- Speak clearly (pronunciation) and concisely (sentence structure)
- ▶ Tell your audience about the benefits (1-2, feature-benefit structure)
- Use confident body language
- ▶ Use effective speech:
 - ▶ WE will help you.
 - ▶ We WILL help you.
 - ▶ We will HELP you.
 - ▶ We will help YOU.



Impact techniques: many different ways to emphasize your language, make your point stronger.

4) Visual Aids: Design advice

- ▶ Not too many different ideas on one slide
- Use big font, few words, contrasting color
- ▶ Simple graphics, not too complex
- Don't be cute; be focused (brand image)
- Don't ask audience to just "watch this video"

Market Research Template



text here.

text here.

text here.

text here.

Effective Use of **Visual Aids**

Children of the 21st century are part of a visual generation.

Video games, computers, internet and television are just some of the visual stimulation children experience every day of their lives. It is more likely that children will watch a movie than read a book.





Effective use of Visual Aids

- Digging into Google Webmaster Tools
- · Grey / blackhat SEO techniques your competitors might be using
- Advanced link building techniques



Video example



Problem:

- No description to tell the audience what they're seeing;
- No context

Advice

- Narrate the video
- Tell the audience what to focus on

Summary

- 1. Choose your content first
- 2. Choose your language
- 3. Best Visual Aids for your message
- 4. Practice this, over and over
- 5. Make small changes for "your voice", but practice the correct language....
- 6. Internalize your message

Data

Phrases and key vocabulary

Script

Key Expressions

Cue cards